



CONTEST RULES

"Draw: Rendez-vous des experts APCHQ"

1. CONTEST AND DURATION OF THE CONTEST

The Contest "Draw: Rendez-vous des experts APCHQ" (the "Contest") begins March 15, 2021, and ends April 16, 2021, at 5 p.m. (the "duration of the Contest").

2. NO PURCHASE NECESSARY

3. ELIGIBILITY

The Contest is open to all **Quebec** residents who have reached the age of majority in their province or territory of residence on the date of participation in the Contest. Employees, agents and representatives of the Contest Organizers, their affiliated companies and agencies, their advertising and promotional agencies, **Trovac Industries Ltd.**, suppliers of prizes, materials and services related to this Contest or of any other stakeholder directly linked to the holding of this Contest as well as members of their immediate family are excluded from this Contest. For the purpose hereof, "immediate family" means the father, mother, brothers, sisters, children, legal or common-law partner and all persons with whom the employees, agents and representatives are domiciled.

4. HOW TO ENTER THE CONTEST

To enter, simply meet the eligibility conditions set out herein and, during the Contest Period, from March 15, 2021, at 11 a.m. to April 16, 2021, at 5 p.m., ET, visit the Contest section of the Cyclo Vac website at the following address: https://cyclovac.com/ca_an/apchq (hereinafter the "Website"). All you must do is complete the electronic entry form (hereinafter referred to as the "Entry Form") by correctly filling in all the mandatory fields one by one, including your last name, first name, birthday, full address with postal code, phone number with area code, email address. Follow the instructions to confirm that you are eligible and that you have read and agreed to abide by the entry rules. Then click on the Participer au concours icon to submit your entry form by April 16, 2021, at 5 p.m. ET. Upon receipt of the confirmation message for your registration, you will then be automatically entered into the Contest.

Participants must respect the following limits, failing which the Contest Organizers reserve the right to cancel one or more of their entries:

Limit of one entry per person **per email address** per day.

The use of only one email address per person is permitted if a person has more than one.

6. PRIZE DESCRIPTION

The following prize is offered: A complete central vacuum system, with Retraflex® retractable hose. The kit includes a 40-foot retractable hose, the Retraflex® wall inlet, a Cyclo Vac GS725 quartz central vacuum, as well as complete premium attachment and installation kits, including pipes and fittings, in addition to an automatic dustpan. A value of \$1,400!

The following conditions apply to the prize:

The prize does not include delivery and installation.

The prize must be accepted as awarded. No part of the prize can be transferred or redeemed for cash. The prize cannot be exchanged for cash and no substitutions are offered for any portion of the prize. If the prize winner cannot claim their prize as awarded, their entry will be forfeited, and the prize will be awarded to another participant.

7. WINNER SELECTION

On April 19, 2021, at 10 a.m., in Blainville, at the office of the Contest Organizers, a random draw of an eligible entry will be made from among all the entries registered in accordance with paragraph 3, to award the prize. Note that the Contest Organizers may, at their discretion, preselect an undetermined number of participants to validate their personal information (e.g.: email, phone number).

8. PRIZE CLAIM

In order to be declared a winner, any selected entrant must:

- Be reached by the Contest Organizers within 5 days following the random draw; and
- Correctly answer, without assistance of any kind, a time-limited mathematical question appearing on the declaration and liability waiver form (herein, the “Declaration Form” sent by the Contest Organizers; and
- Sign the form that will be sent to him and return it to the Contest Organizers within 5 days of receipt at the latest.

By entering this Contest, each entrant agrees to be bound by these participation rules. Failure to comply with one of the conditions mentioned in the above paragraph or any other condition provided in these participation rules, the participation of the selected entrant will be cancelled and if time permits, a new selection for this prize is made in accordance with these rules or, at the discretion of the Organizers, by a random draw among the finalists or all the participants until one entrant is selected and declared the winner, without affecting the award order of other prizes.

Within five (5) days of the person being declared the winner, the Contest Organizers will notify any winner with instructions on how to claim their prize.

9. GRAND PRIZE CLAIM DEADLINE

Winners must claim their prize (in form of a numbered and signed gift certificate giving entitlement to the prize described above) before 5 p.m. on April 29, 2021 (the “deadline”) to **Trovac Industries Ltd.**, 3 rue Marcel-Ayotte, Blainville (Quebec) J7C 5L7. If the prize winner does not claim their prize or notify the organizer of their incapacity to claim their prize by the deadline, their entry will be forfeited, and the prize will be reallocated to another participant.

10. PRIZE REPLACEMENT OR CONTEST MODIFICATION

The Organizer, sponsors and their respective advertising or promotional agencies reserve the right, at their sole discretion, to substitute the prize or any element thereof with another prize of similar value. They also reserve the right to modify the rules, suspend or end the Contest at any time, without prior notice, subject to the approval of the Régie des alcools, des courses et des jeux du Québec (RACJ) as needed.

Any decision made by the Organizers, sponsors and their respective advertising or promotional agencies concerning the Contest is final, subject to the approval of the RACJ regarding any matter falling within its jurisdiction.

11. TERMS AND CONDITIONS

Verification. The electronic entry forms, if any, are subject to verification by the Contest Organizers. Any entry form which is, as the case may be, incomplete, incomprehensible, fraudulent, sent late or otherwise non-compliant, will be automatically rejected and will not give entitlement to an entry or a prize.

Disqualification. Contest Organizers reserve the right to disqualify any person or to cancel one or more entries of any person participating in this Contest or attempting to participate by a means contrary to these rules or likely to be unfair to other participants (e.g., Participation exceeding permitted limits, computer hacking, etc.). Any attempt to deliberately damage the Contest website or undermine the legitimate operation of the Contest constitutes a violation of criminal and civil laws. Should such an attempt be made, the Contest Organizers reserve the right to seek damages from that person to the fullest extent permitted by law. This person could be referred to the competent judicial authorities.

Non-compliance/eligibility. Any participant who is designated a winner in this Contest and who does not comply with these eligibility conditions will be automatically disqualified and another selection will be made to select a winner. Any designated winner who does not comply with these eligibility conditions must notify the Contest Organizers as soon as they are contacted.

Refusal to accept a prize. The refusal of a person selected in accordance with these rules to accept a prize under the terms of these rules releases the Contest Organizers from any obligation related to this prize towards the person.

Limitation of liability/use of the prize. Any selected person releases the Contest Organizers, their respective subsidiaries and divisions and any other legal person of their respective corporate group, their advertising and promotional agencies, their shareholders, directors, officers, employees, agents, and representatives (hereinafter referred to as the "Sponsors") from any liability relating to any damage it may suffer as a result of the acceptance or use of its prize. In order to be declared a winner and prior to obtaining their prize, any person selected agrees to sign a Declaration Form to this effect, if needed.

Responsibility of the prize supplier. Any person selected for a prize acknowledges that upon receipt of a letter confirming their prize, the performance of the services related to this prize becomes the entire and exclusive responsibility of **Trovac Industries Ltd.** A declaration to that effect will be included in the Declaration Form.

Responsibility/contest operation. The Sponsors assume no responsibility for: the malfunction of any computer component, any software or any communication line; any defective, incomplete, incomprehensible or erased transmission by any computer or network, and which may limit the possibility or prevent any person from participating in the Contest; any technical or human error that may occur in the processing of one or more entries in the Contest; problems with the website functions or features, regardless of the cause; malfunction or damage to network or telephone lines, computer equipment, voicemail systems or device, data or software, online systems, servers or service providers; any loss of function because the indicators are not activated; Internet congestion; the security or confidentiality of information transmitted by computer or telephone networks; or any breach of privacy due to interference by hackers.

Access to the website. The Sponsors do not guarantee in any way that the website will be accessible or functional without interruption during the Contest period or that it will be free from any error.

Premature end of the Contest. In the event that the computer system is not able to record all entries to the Contest during the Contest period for any reason whatsoever, or if participation in the Contest should end in whole or in part before the end date provided for in these rules, the Contest Organizers will make a random selection from among the entries duly registered during the Contest period or, as the case may be, until the date of the event that ended participation in the Contest.

Prize limit. In any case, the Sponsors, the suppliers of products or services related to this Contest may not be required to award more prizes than those indicated in these rules or to award prizes other than in accordance with these rules.

Inability to act/labour dispute. The Sponsors will not assume any responsibility of any kind whatsoever in all cases where their inability to act results from an event or a situation beyond their control (earthquake, war, act of terrorism, fire, flood, storm, riot, insurrection, popular movement, or any case of force majeure) or a strike, lock-out or any other labour dispute in their establishments or in the establishments of organizations or companies whose services are used for the holding of this Contest.

Limitation of liability/participation. By entering or attempting to enter this Contest, each participant releases the Sponsors from any liability for any damage that they may suffer as a result of their participation or attempted participation in this Contest.

Authorization. By entering this Contest, any winner authorizes the Contest Organizers, **Trovac Industries Ltd.**, and their representatives to use, if required, their name, photograph, image, declaration relating to the prize, place of residence and/or voice without further compensation at their discretion and without limit as to the period of use, in any media and on a global scale, for advertising purposes or for any other purpose deemed relevant. A declaration to this effect will be included in the Declaration Form.

Communication with participants. No communication or correspondence will be exchanged with participants during this Contest except with those selected for a prize or for the purpose of validating the personal information of certain participants (e.g., email, phone number).

Personal information. Personal information collected on participants in this Contest will be used only by the Contest Organizers, **Trovac Industries Ltd.**, and their representatives for the administration of this Contest. No communication, commercial or otherwise, unrelated to this Contest will be sent to a participant unless that participant expressly authorizes it.

Contest Organizers decisions. Any decision of the Contest Organizers or their representatives relating to this Contest is final and without appeal, subject to any decision of the Régie des alcools, des courses et des jeux du Québec in relation with any matter within its jurisdiction.

Dispute. Any dispute regarding the organisation or conduct of a publicity Contest may be submitted to the Régie des alcools, des courses et des jeux for a ruling. Any litigation regarding the awarding of the prize may be submitted to the Régie only for the purpose of helping the parties reach a settlement.

Inapplicable Paragraph. If any paragraph of these rules is declared or found to be illegal, unenforceable, or void by a competent court of law then that paragraph will be deemed void, but all other paragraphs that are affected will be applied to the extent permitted by law.

Jurisdiction. This Contest is subject to all applicable municipal, provincial, and federal laws and regulations.

12. COMPLIANCE WITH THE TERMS AND OPERATION OF THE CONTEST

All participants in the Contest agree to be bound by the Contest terms of participation and operation of the Contest as described in these rules. The Organizer may disqualify any participant in the Contest or prohibit the participation in future contests to any person who, according to the organizer, tempers with the entry process or the operation of the Contest, acts in a disruptive manner, unsportsmanlike or contrary to these rules, or acts with the intent to annoy, abuse, threaten or harass any person associated with the Contest. Any deliberate attempt to damage or undermine the legitimate operation of the Contest is a violation of criminal and civil laws. In the event that a participant in the Contest or any other person makes such an attempt, the organizer and the sponsors may claim damages or other forms of compensation from that person in accordance with applicable laws.

13. WHERE TO FIND THE CONTEST RULES

Contest rules are available online at https://cyclovac.com/ca_fr/apchq