



Warranty Clauses

Warranties may vary from one country to another. Please check with your closest authorized dealer for details.

THESE CLAUSES ONLY APPLY TO MODELS MANUFACTURED AFTER 2009.

THESE WARRANTIES ARE VALID FOR DOMESTIC USE ONLY.

■ LIMITED LIFETIME WARRANTY

Your Cyclovac vacuum system is protected by a lifetime warranty. We guarantee that the unit canister will be exempt of any material or manufacturing defect. This warranty is valid from the date of purchase, for as long as you are the original owner, and the system remains at its original place of installation. This warranty covers the body and dust receptacle of the unit and is not transferable.

The motors and electrical components are entirely guaranteed for a period of 10 years for series E, GS & H; and for a period of 15 years or 750 hours of use for series DL, GX & HX. For the Constructor model, they are covered at 100% for a period of 5 years and at 50% for an additional 5 years. Our authorized service center will repair or replace (at Cyclovac's discretion) the defective part or parts, free of labor costs, for a period of 2 to 5 years (see below).

Cyclovac Warranty - AMERICA | Motors and Electrical Components

MODEL	PARTS	LABOR
E, GS & H Series	10 years	5 years
DL, GX & HX Series	15 years or 750 hours of use	5 years
Constructor	5 years 100% + 5 years 50%	2 years

Cyclovac Warranty - EUROPE & other continents | Motors and Electrical Components

MODEL	PARTS	LABOR
E, GS & H Series	10 years	3 years
DL, GX & HX Series	15 years or 750 hours of use	3 years

In order to maintain your warranty, all repairs must be made by an authorized Cyclovac service center, with original Cyclovac or Trovac parts. Failure to do so could void the warranty.

This warranty excludes normal wear and tear of certain parts such as filters, damages caused (according to Cyclovac) by abusive use (ex. : drywall dust, water, etc.), commercial use, lack of appropriate maintenance, inadequate installation, negligence, natural disasters, accidents, and acts of God.

■ WARRANTY EXTENSION – THE 25 YEAR WARRANTY

If you purchased the Cyclo Vac warranty extension, the motor and electrical components of your unit are entirely guaranteed for a period of 25 years. Labor costs, however, are only covered by the original warranty, for a period of 2 to 5 years in America, or 3 years in Europe and other continents.

The warranty extension is subject to the same terms and conditions as the regular Cyclovac warranty. It is valid for domestic use only and Cyclovac reserves the right to send a technician to verify the installation location in case of doubt. This warranty extension is not transferable.

Make sure to keep the warranty extension certificate and all payment records. We encourage you to register your warranty online at cyclovac.com. Both invoices for the vacuum unit and the warranty extension may be required for any claim.

■ ONE YEAR SATISFACTION GUARANTEE*

We are certain you'll be completely satisfied with your Cyclovac central vacuum system. For one year following the date of purchase, if the performance of the vacuum unit does not meet your expectations, return it to your local Cyclovac service center for a credit towards the purchase of a more powerful Cyclovac model. This warranty applies to the vacuum power unit only, and to vacuum units purchased at a Cyclovac authorized dealer (not applicable on online purchases).

*Applies in North America only.

■ FIVE YEAR NO QUESTIONS ASKED WARRANTY ON CYCLOVAC RECOMMENDED** ATTACHMENTS

All Cyclovac recommended attachments** are guaranteed for five years (except Wireless handle and electric powerheads), subject to certain conditions. If during this five year period, an accessory presents a manufacturing defect, return it to the nearest authorized Cyclovac service center along with a copy of your invoice (clearly indicating the attachments purchased), and we will repair or replace the defective part according to the conditions of the warranty. This warranty does not cover moving parts, or the normal wear and tear of components such as : belts, bristle, rollers and their components, nor abusive use. It is valid only for normal domestic use.

**The Cyclovac recommended attachments are clearly identified by a Cyclovac logo. Products purchased after October 1st, 2014 only. Any other attachment, even if purchased at a Cyclovac sales center at the same time as your power unit, is not covered by the 5 year Cyclovac warranty.

This warranty is valid for domestic use only. This warranty is not a modification but an addition to warranties required by law. **Any claim relative to this warranty must be accompanied by the original invoice.** Any changes or modifications made to the product may invalidate this warranty. Transportation fees and service calls are excluded. The dealer may charge for in home service. This warranty is non transferable.

Keep all payment records (bill of sale, delivery slip). The date on these records establishes the warranty period. We also encourage you to register your warranty online at cyclovac.com. Should warranty service be required, you must show proof of purchase. If proof of purchase cannot be supplied, the warranty period will be determined from the date of manufacture of the product.

Cyclovac shall not be held responsible for any consequential, incidental, or special damages arising from the use of the central vacuum.

Warranty terms may vary depending on country.

■ WARRANTY FOR COMMERCIAL USE

Depending on use and installation, our vacuum units are entirely guaranteed (except parts subject to wear: filters, belts, etc.) for a period of 90 days for series E, GS, H & Constructor model; and for a period of 500 hours of use for series DL, GX & HX. This warranty includes any Cyclovac central vacuum sold to a company (company name), even if the unit is installed in a house/residential building. The recommended Cyclovac attachments are guaranteed for a period of 90 days.